

Fhior Restaurant: Updated Terms and Conditions

Fhior Restaurant: Updated Terms and Conditions

Fhior Restaurant: Updated Terms and Conditions Effective Date: September 2nd, 2024

1. New Menu Offerings:

- Starting September 2nd, 2024, Fhior will be offering one tasting menu and one à la carte menu, available for both lunch and dinner.
- The tasting menu will consist of 7 to 10 courses, depending on current produce and the balance of the menu.
- This change aims to provide an exceptional and refined dining experience, make our food more accessible to a wider price point, and adapt to changing market conditions and dining habits.

2. Existing Bookings:

- Guests with pre-booked 7 or 10-course tasting menus will be automatically updated to the new single tasting menu, priced at £115 per person.
- Guests with pre-booked 4-course lunch options will be transitioned to the à la carte menu.
- If you wish to cancel your reservation due to these changes, please contact us at info@fhior.com

3. Voucher Validity:

- Vouchers purchased for the 7-course, 10-course, or 4-course options will remain valid for their original value.
- Vouchers can be redeemed for their monetary worth towards our new tasting menu or the à la carte menu.
- Vouchers and bookings used before September 2nd, 2024, will not be affected by this change.

4. Cancellation Policy:

- Credit card details are required to secure your booking. If you wish to change or cancel your

Fhior Restaurant: Updated Terms and Conditions

booking, we ask that you please do so before 48 hours of your reservation.

- If you cancel or change your booking within 48 hours of your reservation, you may be charged our cancellation fee of £50 per person for lunch and £100 per person for dinner.
- If we manage to re-sell your table within this time, no charge will be made.
- If you are running late on the day of your reservation, please contact us to make us aware. Without contact, we will hold your table for 30 minutes before the reservation is cancelled and charged as a no-show.

5. Table Durations:

- Updates to table duration times have been implemented and will be made clear during the booking process.

We appreciate your understanding and support as we strive to enhance your dining experience at Fhior. Should you have any questions or need further clarification, please do not hesitate to reach out to us at info@fhior.com